

Ten-year woodwork warranty

Furdo · Last updated 18 August 2026

Furdo (Seedolabs Pvt. Ltd.; Hyderabad projects are contracted through AH Décor LLP) designs, manufactures and installs residential interiors. Woodwork we manufacture ourselves carries a ten-year warranty. This document sets out exactly what that covers, what it does not, and how to raise a claim.

Furdo Care

One complimentary service visit within three months of handover. Our Care team will contact you to schedule it. The visit covers alignment of all shutters and lofts, the functioning of drawers and accessories, hinges, channels and other moving parts.

Because these products have moving parts, occasional re-alignment is normal. Service visits after the complimentary one are Rs 1,000 per visit, which covers re-alignment of all products without replacements. If an item is found faulty during the visit it is repaired or replaced under warranty at no charge. If a replacement is needed for something outside warranty — physical damage, continuous water leakage, rusting — that cost is billed separately after the visit.

What Furdo manufactures

Material	Period	What is covered
BWP plywood, blockboard, commercial plywood	10 years	Structural warranty: laminate peeling, edge-band peeling, bubbles in lamination, borer infection, and any bend over 8mm caused by atmospheric moisture. Furdo uses borer-proof, termite-resistant plywood.
HDHMR / HDF	5 years	Structural warranty: laminate peeling, edge-band peeling, bubbles in lamination, borer infection, and any bend over 8mm caused by atmospheric moisture.

Not covered on either: damage from continuous water seepage or dampness (from ceiling, flooring, walls or other site conditions), misuse, negligence, normal wear and tear, dismantling or shifting. There is no warranty against surface damage or scratches on acrylic, high-gloss laminate, duco, PU or veneer.

Furdo will always attempt repair first. Where repair is not feasible, the item is replaced. If a replacement uses a more valuable material, the difference in value cannot be claimed back.

Third-party products

Some materials, appliances and hardware are manufactured by third parties. Furdo assigns those manufacturer warranties to you and will facilitate resolution, but the warranty terms are the manufacturer's.

Product	Period	Notes
Countertops — granite and engineered stone (quartz, engineered marble)	3 months	Covers cracks from manufacturing defect, staining, and leakage during or immediately after installation. Does not cover colour fading. Marble, onyx, sandstone, limestone, slate and solid-surface stones are not covered.
Hardware (predominantly Hettich)	Up to 10 years, per manufacturer	Manufacturer's terms apply. Hettich care and warranty terms are annexed.
False ceiling and installation	1 year	Damage within one year of installation is repaired by Furdo. Does not cover damage caused by the client or their representatives.
Electrical appliances	Per manufacturer	Installed by the manufacturer; manufacturer's terms and exclusions apply.
Sinks, taps and plumbing	Per manufacturer, up to 10 years	No warranty on tap and drain-pipe installation for leakage after handover. Leakage during or immediately after installation by Furdo is corrected by Furdo.
Other products	Per manufacturer	Items not usually covered under general industry warranty terms.

Where these terms and a manufacturer's terms conflict, the manufacturer's terms prevail. Furdo does not warrant third-party products and your remedy for them lies with the manufacturer.

What voids the warranty

- Payments not cleared within 15 days of handover.
- Access to the premises not granted for inspection, correction or replacement.
- Repair or alteration by anyone other than the Furdo maintenance team or a Furdo-certified vendor.
- Incorrect storage, inappropriate use, alteration, misuse, or cleaning with the wrong method or product.
- Unusual wear, scratches, cuts, impact or accident damage.
- Use in a humid environment, outdoors, or for non-domestic purposes.
- Force majeure — fire, storm, earthquake and similar.

Warranty terms are fixed, non-negotiable, non-transferable, and apply only to the original purchaser.

Raising a claim

Email care@furdo.com with a description of the issue, photographs, your final invoice, and the site address and contact number. Warranty visits are scheduled within seven working days of a logged request.